



**Metal & Plastics, Inc.**  
 PROVIDING CUSTOM FABRICATING  
 SOLUTIONS WORLDWIDE  
 Turnkey Integrated Solutions Provider

**CUSTOMER SURVEY**

Fax To: (904)739-1394 or  
 Email To: recp@ssmetal.com

We appreciate your business and we are interested in any feedback you can give us in an effort to serve you better. Below is a short survey to insure we meet your goals and exceed your expectations each and every time. Please take a minute to answer a few quick questions for us.

All fields marked with \* are required.

**Customer Survey**

\*Company Name: \_\_\_\_\_

\*First Name: \_\_\_\_\_ \*Last Name: \_\_\_\_\_

\*Title / Position: \_\_\_\_\_

Category	*Rank the following In order of Importance 5=Most Important 1=Least Important (Each number may be used only once)	*S&S's Performance Poor-----Excellent 1 2 3 4 5
1.) Quality of Product	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2.) Lead Time	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
3.) On Time Delivery	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
4.) Price	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
5.) Customer Support and Communication	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Would you do business with S&S in the future? Y N		Would you recommend S&S to other businesses? Y N
Comments:		